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INTERNATIONAL SEMINAR

SPECIFIC AND COMPREHENSIVE ASSISTANCE TO VICTIMS OF TERRORISM IN EUROPE

8th and 9th June 2017, Auditorium of the Archaeological Museum, Madrid, Spain

The seminar is organised by the association Victims of Terrorism in Spain, with the support of the DG Justice of the European Union, the Spanish Ministry of Interior and the Association Française Victimes du Terrorisme.

This seminar will provide stakeholders with insights on the specific and specialized assistance and protection to be provided to victims of terrorism as required in the recently adopted Directive on Combating Terrorism.

It is also aimed at calling international cooperation to assist victims of terrorism after the recent terrorist attacks in Europe.

Programme day 1, Thursday 8th June 2017

8.30 - 9.00 Registration

9.00 - 9.30 OPENING:

Mr. Alfonso E. Sánchez, President AVT

Mr. Juan I. Zoido, Minister of Interior.

9. 30 / 10.45 Panel I. The latest terrorist attacks in Europe: the assistance to victims of terrorism in EU member countries.

Will cover:

- The profile of the latest terrorist attacks in Europe: the situation of the victims. The terrorist threat and the response.
- The EU provisions regarding victims of terrorism. Victims of terrorism in the Directive on Combatting Terrorism.
- Current level of protection in EU member countries: specific / non-specific support services in the EU member States.



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List of speakers and topics:

1. Ms. Arantza Mota, Asociación Víctimas del Terrorismo, Introduction. The status of victims of terrorism in the European Union. Panel Moderator.
2. General Miguel Angel Ballesteros. Director Spanish Institute of Strategic Studies. Ministry of Defense, Spanish Government. The profile of the latest terrorist attacks in Europe: the situation of the victims. The terrorist threat and the response.
3. Ms. Katarzyna Janicka-Pawlowska. DG Justice, European Commission. The EU provisions regarding victims of terrorism. The specific regulations in the Directive on Combating Terrorism.
4. Ms. An Verelst. Victim Support Europe, Policy Officer. Current level of protection in EU member countries: Specific / non-specific support services in the EU Member States.

10.45 / 12.00 Panel II. The global response to specific needs of victims of terrorism immediately after a terrorist attack.

Will cover:

- The Emergency Protocol. Coordination of support services. What we learn from the experience
- The right of victims to information immediately after the attacks.
- Psychological first aid and emotional support.
- Specific training of support services.

List of speakers and topics:

1. Ms. Maria Paz García-Vera. PhD in Psychology. Professor Universidad Complutense, Madrid. Director of the Programme of psychological follow up to victims of terrorism. The role of the Self-Help Guides after a terrorist attack: the example of 11-M.
2. Ms. Angeles Pedraza. Honorary President AVT. The experience of a victim on the 11th March attacks.
3. Ms. M^a Dolores Rolle. Psychologist. SAMUR coordination department. The emergency protocol and the psychosocial assistance in the 11M attacks.
4. Ms. Nicole Georget. Manager and coordinator of SAMU, Emergency medical services. Critical incident stress management. The emergency protocol and psychological assistance immediately after terrorist attacks.



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5. Ms. Patrica Paoli. Centre de Crise et de Soutien, French Ministry of Foreign Affairs. The Organization of Care Services After the attacks of November 13, 2015 in Paris.

12.00 / 12.30 Coffee

12.30 / 13.45 Panel III. How to inform victims of terrorism about their rights. Collaboration between associations and institutions to ensure comprehensive assistance

Will cover:

- The right to information on comprehensive care.
- The procedure for the recognition of the status of victim of terrorism.
- The right to reparation. Differences between Member States.
- The right to legal assistance.
- The right of access to justice.
- Collaboration between associations and institutions

List of speakers and topics:

1. Ms. Carmen Ladrón de Guevara, AVT lawyer. Introduction. Moderator.
2. Ms. Sonia Ramos. DG Victims. The unique information offices. The Spanish model.
3. Ms. Florence Lifchitz. SADJAV (Service de l'accès au droit et à la justice et de l'aide aux victims), Ministry of Justice
4. Mr. Miguel Folguera. Representative AVT (Association Victims Terrorisms in Spain). The necessary collaboration between associations and institutions.
5. Ms. Karen Pilibossian. AFVT Legal officer. Legal advisor in the "Espace d'Information et d'accompagnement. The necessary collaboration between associations and institutions. Focus on the "Espace d'Information et d'accompagnement" in Nice.

Lunch from 13.45 to 15.00.



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15.00 / 16.15 Panel IV. Victims of terrorism in the criminal process.

Will cover:

- The status of victims of terrorism in criminal proceedings in the different Members States.
- The right to information during criminal proceedings. From instruction to execution, from investigation to sentence.
- The right of victims of terrorism to protection during criminal proceedings.
- The role of victims association in the criminal process.

List of speakers and topics:

1. Mr Antonio Guerrero, AVT lawyer. Introducer. Moderator. Keynote Speaker
2. Ms. Carmen Monfort. Prosecutor for Victims of the National Court.
3. Ms. Julie Heisserer. French magistrate.
4. Ms. Concepción Espejel. President of the Criminal Chamber of the National Court.
5. Mr. Guillaume Denoix de Saint Marc. Director AfVT. The role of associations in criminal proceeding

16.15 / 17.15 Panel V. The right to memory for victims of terrorism. The dignity of the victims.

Will cover:

- The right to memory. National initiatives for the recovery of memory. Good practices that deserve to be shared.
- The dignity of the victims.
- The right to protection of the dignity and security of victims of terrorist acts
- The right to information and the dignity of the victims.

List of speakers and topics:

1. Ms. Carmen Ladrón de Guevara, AVT lawyer. Introduction. Moderator.
2. Mr. Alfonso E. Sánchez. President AVT (Association Victims Terrorism Spain) Audiovisual Memorial Archive: the testimony of victims of Terrorism. The campaign: Stop Images!
3. Ms. Cécile Thibaud. Correspondent of Les Échos. The treatment of the news by the media.



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4. Mr. Paul Bertrand. Representative of FENVAC (French Federation of Victims of Terrorism Disaster). The right to dignity. What can victims do when media don't respect their dignity?
5. Mr. Yann Revol. In defense of the dignity of victims of terrorism: the testimony of a victim of the 13th November attacks in Paris.

Questions & Answers from 17.15 to 18.00

Programme day 2, Friday 9th June 2017

Panel VI. 10.00 / 11.30 To recover the life after the attack.

Will cover:

- The prevalence of psychopathological disorders in victims of terrorism.
- Psychological monitoring and specific treatments for victims of terrorism.
- Presentation of research results.
- Training of experts in psychological assistance to victims of terrorism. Experiences of EU member States.
- Victims associations take the floor to explain national experiences.

List of speakers and topics:

1. Ms. Natalia Moreno. PhD in Psychology. AVT Director. Coordinator of the AVT monitoring and psychological assistance program. Keynote speaker and moderator.
2. Mr. Philippe Vansteenkiste, Director and founder of V-Europe. Belgian Association of Victims of Terrorism.
3. Mr. Dominique Szepielak. PhD in Psychology. Responsible Psychological Department AfVT. Group therapies for victims of terrorism.
4. Mr. Helgard van Hüllen. Vice President of Victim Support Europe and Deputy National Chair of Weisser Ring Germany. The German experience when dealing with victims of terrorism.
5. Mr. Trond Heir. Research Professor at the Norwegian Centre for Violence and Traumatic Stress Studies and Professor of Psychiatry at the University of Oslo Institute. Expert on psychotraumatology. Member of the crisis team in the aftermath of the 2011 Norway attacks. The Norwegian experience when dealing with victims of terrorism.



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11.30 / 12.00 Panel VII. New forms of attention to the victims of terrorism in the face of the current threats

Will cover:

- Online follow-up of psychological treatments in trauma.
- On line Platforms to reach a large community of people affected by large-scale incidents. Its applicability to terrorist attacks with a transnational component.
- Specific training. Networks of specialized professionals

List of speakers:

1. Ms. Natalia Moreno. PhD in Psychology. AVT Director. Coordinator of the AVT monitoring and psychological assistance program. Moderator.
2. Mr. Hans te Brake, PhD, senior policy analyst research and development at Impact, the Dutch knowledge and advice center for psychosocial care concerning critical incidents. Impact is Partner in Arq, Psychotrauma Expert group.
3. Mr. Rob Sandermann, Slachtofferhulp Nederland (Victim Support Netherlands)
4. Mr. Fernando Chacón. First Vice-President of the General Council of Psychology of Spain. National Network of Psychologists for victims of terrorism.

Coffee from 12.00 to 12.30

12.30 / 13.30 Panel VIII. Transnationality. The opportunity to make progress in international cooperation on assistance to victims of terrorism. The rights of victims residing in a Member State other than that in which the attack was committed.

Will cover:

- The need for cooperation between states for attacks with a transnationality component. Basis of a strengthening of international cooperation.
- The rights of victims of terrorism residing in another Member State.
- The right to information of victims of terrorism residing in a Member State other than that in which the crime of terrorism was committed.



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- The rights to support and compensation services available in the Member State in which it was committed.
- The feasibility or need for a specific Directive.

List of speakers and topics:

1. Ms. Arantza Mota, Asociación Víctimas del Terrorismo. Panel Moderator.
2. Ms. Paloma Pérez. Deputy Director DG Victims of Terrorism. Ministry of Interior, Spain. Transnationality in the support and assistance to victims of terrorism.
3. Ms. Katarzyna Janicka-Pawłowska. DG Justice, European Union Responsible for Victims. Initiatives of the European Commission to foster cooperation between Member States when assisting victims of terrorism.
4. Ms. Anita van de Kar-Bachelet, Criminal Law Division, DG I - Human Rights and Rule of law Council of Europe. The new Council of Europe guidelines on the protection of victims of terrorism.
5. Mr. Christian Gravel. Prefect. Secretary General for Victims, France. Reforms on protection of, support to, and rights of victims of terrorism
6. Ms. Teresa Jiménez Becerril. Member of the European Parliament. Rapporteur of the Victims Directive.

Conclusions & Closing Remarks from 13.30 to 14.00